

CASE STUDY:

*Emergency Internet Activation
for Ageless Wellness*



The Challenge

In preparation for a new office launch, Ageless Wellness faced a critical issue:

- **No internet was established** in their newly built office.
- Their **existing IT provider was unable to meet the required turnaround time** to support the move and infrastructure setup.
- With the opening day fast approaching, this jeopardized operations, staffing schedules, and client appointments.

The estimated financial impact of the delay was significant — **nearly \$60,000** in potential losses due to downtime, idle labor, and canceled services.

The Nava Solutions Approach

When Ageless Wellness reached out, Nava Solutions acted immediately. Our team deployed a **multi-pronged strategy** to ensure the client was fully operational by opening day:

1. Emergency Internet Activation via Verizon Partnership

Leveraging our strategic partnership with **Verizon**, we were able to:

- Provision a **high-speed 5G business internet circuit** within an extremely tight window.
- Establish stable, enterprise-grade connectivity at the new location **within days**, bypassing lengthy traditional ISP install timelines.

2. Office Technology Relocation & IT Build-Out

In parallel, Nava Solutions coordinated:

- A **comprehensive technology relocation plan**, ensuring secure transfer and setup of all critical systems.
- A **new office IT infrastructure build-out**, including network hardware deployment, cabling, and device configurations.
- On-site testing and validation of systems to guarantee a smooth launch without technical hiccups.

The Outcome

By the scheduled opening day, Ageless Wellness had:

- **Fully operational internet** and communications infrastructure.
- All IT systems and services configured, tested, and ready for staff and patients.
- **Zero downtime** — enabling full operations from day one.

Business Impact

- **\$60,000 in losses avoided** due to proactive planning and rapid deployment.
- Improved confidence in IT readiness, allowing the team to focus entirely on patient care.
- A new, **trusted technology partner** in Nava Solutions, ready to support future growth.

Client Testimonial

"Nava Solutions delivered when our original IT provider could not. Their speed, professionalism, and technical know-how saved us from a major setback. We're grateful to have them in our corner."

*— Operations Manager, Ageless
Wellness PTC*

